

Quality Policy



At Ironsides Lubricants Ltd, our unwavering commitment to excellence continues to be reflected in our dedication to consistently produce and deliver superior lubricating greases. Operating from Shield Street, Stockport, Cheshire SK3 0DS, we uphold the highest standards across our operations and business support functions, benefiting employees, customers, shareholders, suppliers, contractors, business partners, local councils, and our neighbours.

Our approach is designed to meet and exceed the needs of our customers and stakeholders, ensuring the punctual and complete delivery of our products and services. This approach fosters exceptional value, growth, and profitability for the Company.

Commitment to Quality

The Management Team leads a culture of quality and continuous improvement throughout the organisation, ensuring customer satisfaction as a central goal. Ironsides Lubricants emphasizes shared responsibility in maintaining these rigorous standards.

The Board of Directors ensures this policy is implemented effectively through:

- Building lasting relationships with customers, understanding their needs and those of their end-users for long-term success.
- Operating and managing systems in strict compliance with ISO 9001:2015 and all relevant statutory, regulatory, and industry standards.
- Conducting regular evaluations of the quality management system to identify opportunities for ongoing improvement.
- Developing staff competencies through structured skills reviews, ongoing training, and fostering a culture of creativity, empowerment, and accountability.
- Ensuring strict production and supply controls to align with established customer requirements.
- Promoting and communicating the quality management system across the organisation and to external stakeholders.
- Maintaining effectiveness through regular internal measurements, audits, reviews, and appropriate corrective actions.
- Holding high expectations for our external providers to meet our quality standards.

Continuous Improvement

This policy undergoes quarterly reviews as part of our Management Review process, ensuring relevance, effectiveness, and alignment with our goals. It is readily available to all interested parties upon request.

We remain faithful in our mission to deliver excellence in every surface of our operations, fostering trust and value among our stakeholders.

A handwritten signature in black ink, appearing to read 'Mark Barker', is positioned above the printed name and title.

Mark Barker
Managing Director
Ironsides Lubricants Ltd

Date: 17th January 2025